

LabTest Checker by Labplus®

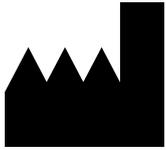
Medical software for predicting human diseases using
artificial intelligence solutions

User Manual

version 2.2.0

labplus+





LabTest Checker by Labplus®

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LabTest Checker by Labplus® is a medical device that meets the requirements of Regulation (EU) 2017/745 of 5 April 2017 on medical devices.



Please read the user manual before using this product.



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Introduction

LabTest Checker by Labplus® (LTC) is medical software that provides an initial medical assessment by analyzing lab tests within the context of a medical history.

How it works?

LabTest Checker by Labplus® analyzes your lab test results and then, asks questions about your symptoms, past medical history and any risk factors you may have in order to gain a better understanding of your health needs and how to help you.

LabTest Checker by Labplus® is a medical device created by Polish health care professionals and scientists in cooperation with leading medical universities in Poland.

The technology is based on three principal pillars:

Credibility

The analysis is based on the latest standards of medical practice and is compliant with official guidelines of national and international scientific societies.

Safety

The safety of the technology is overseen by a Scientific Council of leading medical experts.

Usefulness

LabTest Checker by Labplus® takes into account all relevant information about your health in order to make predictions about medical conditions. The technology actively adapts to your answers and tailors questions to each individual case.

Description of the Technology

LabTest Checker by Labplus® is medical software designed to predict and forecast human health conditions by using artificial intelligence to analyze data from samples collected from the human body (including blood, urine and tissue) alongside the data from the gathered medical history. With LabTest Checker by Labplus®, you can understand the significance of your lab test results even before seeing your doctor.

The device uses an extensive medical database that is continuously updated.

Cautions and warnings

- 🚩 You must be of legal age to use this product.
- 🚩 The reports generated by LabTest Checker by Labplus® are not a diagnosis. You should always show your lab test results to your doctor.
- 🚩 In the event of a medical emergency based on your test results, take immediate action to get medical help, e.g., contact your doctor, go to a hospital emergency room (ED), or call the emergency medical services.
- 🚩 Due to the effects of pregnancy on laboratory test results, LabTest Checker by Labplus® is not intended for pregnant women.
- 🚩 Your data is safe. Labplus operates in accordance with the provisions of the EU General Data Protection Regulation (GDPR).

Certain images presented in this User Manual are for illustrative purposes only. The appearance of the interface presented in the manual may differ from the appearance of the interface implemented by one of our business partners.



System and hardware requirements

You can run LabTest Checker by Labplus® in a browser on devices (computer, phone, tablet) that are connected to the internet. To be able to use it, you will need:

- ✓ A stable Internet connection
- ✓ A web browser with JavaScript enabled (es2020 standard or higher)
- ✓ A screen size larger than 4 inches (640x1136 px minimum resolution recommended)
- ✓ 1GB of available RAM

When not to use LTC?

Do not use LabTest Checker by Labplus® when a medical emergency is suspected. In this situation, contact your physician, go to a hospital emergency room (ED), or call the emergency medical services immediately.

Operating the Software

LabTest Checker by Labplus® is available through the websites of our medical partners (please refer directly to the medical partner to verify if they use the LTC software). It does not need to be installed on your computer, smartphone or tablet, nor does it require any special training. All you need to do is go to the appropriate website or mobile app. The way you start interacting with the software may vary, depending on which medical partner you use to access it. Two different methods are described below:

The e-interpretation service, depending on the medical partner, is either free or paid. For paid service, payment must be made before starting to use LTC. To do this, press: "buy interpretation".

**You received your results,
but you don't understand them?**

No need to wait for a consultation. Get instant insights into your health with our e-interpretation of results.

-  Easy-to-understand insights into your results.
-  Doctor-approved recommendations
-  Tips for taking care of your health properly

Your interpretation includes 8 out of 10 of your test results*

29,99 PLN

[Buy an interpretation →](#)

* **Tests:** TSH, FT4, Anti-TPO, TRAB, Anti-TG, Complete blood count (CBC), Iron, Glucose, Uric acid, Lipidogram (CHOL, HDL, non-HDL, LDL, TG), Gamma-glutamyl transferase (GGT), Aspartate aminotransferase (AST), Alanine aminotransferase (ALT), Creatinine, Urea, Sodium, Potassium.

 Medical Device  Clinically Tested  GDPR Compliance  Satisfaction guarantee or money back

Rys. 1. Launch of LTC

Payment

In the next step, enter the required data for the payment process.

Your order

Product	Quantity	Price
Interpretation of test results	1	29,99 PLN

[Do you have a discount code?](#)

Order details

Individual Business

First name*

Last name*

Address*

Postal code* City*

Adres e-mail*

*pola obowiązkowe

I have read and accept the [terms and conditions](#) of purchase: "Satisfaction Guarantee or Money Back".*

I have read and accept the [Regulations](#) for the provision of the Lab Test Checker service by Labplus sp. z o.o. electronically".*

I have read the [Privacy Policy](#)".

I declare that I am 18 years of age or older and I am not pregnant.*

[Proceed to payment](#)

LabTest Checker is a medical device designed to predict health status and is not intended for the diagnosis or treatment of diseases.
In case of a medical emergency, go to the hospital emergency room (ER) or call for medical assistance immediately.

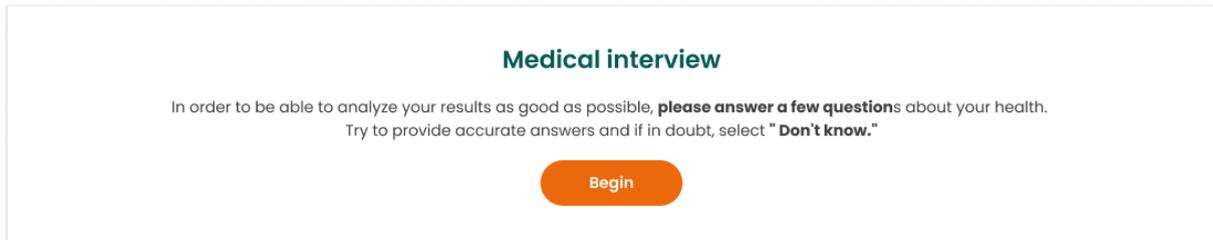
Rys. 2. Payment form

After successful completion of the transaction, the system will automatically redirect you to LTC. To proceed to the next step - the medical questionnaire - click "Start questionnaire".

In the free version, the data entry and payment stage is skipped - the medical questionnaire will begin immediately after the start screen.

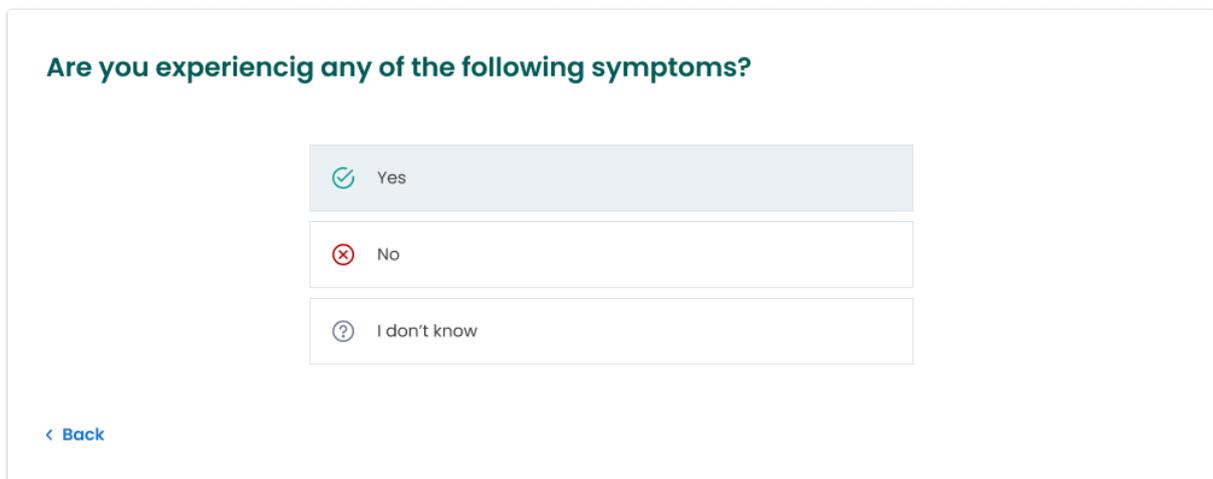
Medical questionnaire

In the questionnaire/medical interview section, you will be asked to answer questions related to your health. The system adjusts these questions to your lab results and the answers you provide, allowing for a shorter and more concise interview. When you are ready, please click "Begin" to start answering the questions.



Rys. 3. Page leading to the start of the medical interview

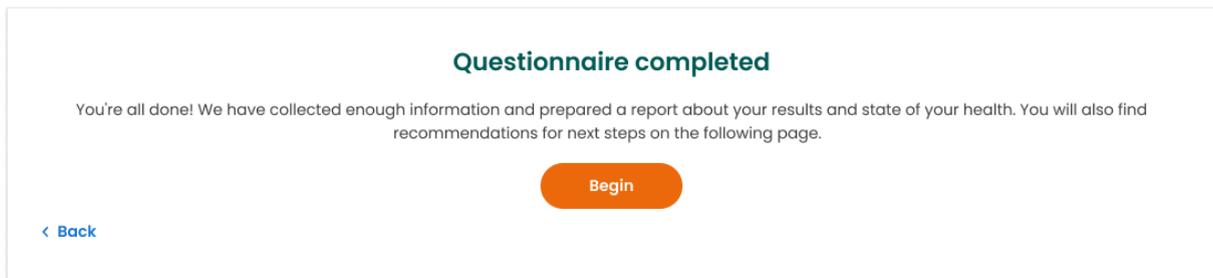
We ask that you answer these questions as accurately as possible in line with your current knowledge of your health. If you are not sure if you have a particular symptom, condition, or risk factor, please select "Don't know". The estimated time needed to complete the questionnaire is about 2 minutes, depending on the complexity of your situation. To proceed to the next page, click "Next." You may return to previous questions at any time by selecting the "Back" button.



Rys. 4. Section from the medical questionnaire

If the system detects that your symptoms or lab test results pose a threat to your health, LTC will stop the medical interview phase and immediately refer you to a doctor or hospital. In this circumstance, you will receive a clear message directing you to the appropriate medical facility. In addition, the cause for this abrupt conclusion of the questionnaire will be displayed.

Upon completion of the questionnaire, you will receive a message on your screen indicating that it has concluded.



Rys. 5. Message informing about the completion of the medical questionnaire.

If there is an insufficient amount of lab results or too many "Don't Know" answers to the medical questions, the software will not be able to provide information about your health status.

Report from Results Analysis

After completing the medical questionnaire, you will receive:

1. Results interpretation report – available immediately after completing the questionnaire.
2. Option to ask additional questions to Labplus doctors and specialists (details in "Results Consultation" section) – available with selected medical partners.
3. Recommendations for supplementary tests, when medically justified (details in "Supplementary Tests Orders" section).

The interpretation report includes:

- urgency level (e.g., if immediate medical consultation is required),
- interpretation of result deviations,
- follow-up recommendations,
- preventive advice.

No additional actions are required to finish working with the LTC program:

- in the browser application: simply close the webpage or switch to other tabs,
- in the mobile app: you can exit the interpretation module using the "Back" button or close the app.

In both cases, the system will automatically save your results and they will be available when you log in again.

Results Consultation

LabTest Checker by Labplus®, depending on the medical partner, allows asking additional questions to qualified Labplus doctors and specialists. The service is available at no additional cost.

How to ask a question:

1. Find the "Consult result" section in the interpretation report.
2. Enter your question in the dedicated field.
3. Provide your email address to receive response notifications.
4. Click "Send question".

You will receive a response within 48 hours (excluding Saturdays, Sundays, and public holidays). You will be notified by email when the response is available.

To read the response:

1. Log into the results portal or app.
2. Open the interpretation report.
3. Go to the consultation section.
4. You'll find the response under your question.

Additional research requests

In medically justified cases, along with the interpretation, you will receive a recommendation to perform additional tests:

- The recommendation is available directly in the interpretation report.
- You can save it on your device and use it at the collection point.
- The system will remind you about delayed tests.

Important information:

- The recommendations are not medical referrals.
- The tests are not covered by the National Health Fund (NFZ) reimbursement.
- The patient is responsible for the costs of the tests.

**Important!**

-  LabTest Checker by Labplus® results are intended for informational purposes only and are not a substitute for medical advice or a medical consult, nor do they serve as a diagnosis. If you are concerned about your health, please contact your doctor immediately.

-  If the system is not working (i.e. due to a power failure, lack of internet access) please wait a moment and reload the website.

-  In the event that the interface is not displayed correctly (no visible buttons, missing text), stop using the software. Please make sure that your computer meets the system and hardware requirements described in this manual. Should you experience any further problems, please contact us by e-mail at kontakt@labplus.pl

-  If you wish to receive this User Manual in paper form, please contact us. We will make the manual available to you free of charge at our company headquarters on a mutually agreed date.



Contact Information

Reporting problems and complaints

 e-mail: kontakt@labplus.pl

- Subject: [Your details]
- Content:
 - Session ID number (e.g. 23590834)
 - Description of the problem
 - Version of the application

Serious medical incidents related to the device should be reported to the manufacturer and the appropriate authority – the President of the Office for Registration of Medicinal Products, Medical Devices and Biocidal Products.

Feedback

If you'd like to share your opinion or ideas with us, write to us at kontakt@labplus.pl

We look forward to hearing from you!